



QUALITY POLICE

In the line of **THERMAL COOLING TECHNOLOGY (TCT)**'s vision for the future; we develop and manufacture affordable, easy-to-use, reliable consumer products and deliver after sales service by implementing state-of-the art technologies to satisfy our customer needs beyond their expectations.

THERMAL COOLING TECHNOLOGY (TCT) purpose is to: *Design, Develop, Produce Market, Distribute, Install and offer after-sales service for our concentrating solar dish collector with tracking: TCT RED*

We perform our activities to:

- Document, certificate and continuously improve our Quality Management System to comply with the ISO 9001 standard requirements.
- Attain organizational and departmental targets with teamwork concept, taking Total Quality Philosophy into account.
- Review our work processes by conducting a self assessment program and define proactive activities to improve our overall performance.
- Enhance productivity of all our processes to a level of international competition in direction of continuous improvement approach.
- Encourage innovative and creative approaches, and conduct trainings to increase technical and behavioural competencies accompanying the Environmental, Health and Safety Management Systems and we strive to set a model in durable goods sector with regard to quality efforts.

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Mejorada del Campo, January 1st, 2023

The Management